

Electronic Acknowledgement Receipt

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| International Application Number: | |
| Confirmation Number: | 9896 |
| Title of Invention: | User Interface Methods, Such as for Customer Self-Support on a Mobile Device |
| First Named Inventor/Applicant Name: | Brian Roundtree |
| Customer Number: | 25096 |
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File Listing:

| Document Number | Document Description | File Name | File Size(Bytes)/Message Digest | Multi Part/.zip | Pages (if appl.) |
|-----------------|----------------------|---------------------------|--|-----------------|------------------|
| 1 | | 2010_03_24_IDSasFiled.PDF | 319524 702a9eee9dd22895ce82994c2436641fe90 bcdc2 | yes | 7 |

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| Transmittal Letter | | | 1 | 3 | | | |
| Information Disclosure Statement (IDS) Filed (SB/08) | | | 4 | 7 | | | |
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| 2 | Foreign Reference | CA2454334.PDF | 803782 80c5ec6f5cd8c23f3bf621dce82ceb21b8a2 d94e | no | 24 | | |
| Warnings: | | | | | | | |
| Information: | | | | | | | |
| 3 | Foreign Reference | CN1283341_EnglishAbstract. PDF | 49729 ba9c22362c39ff1e3ea3fd7f4feb332299c04 625 | no | 1 | | |
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| 4 | Foreign Reference | CN1361995.PDF | 1316835 0ae4414911907dcfb967ae015bb699f821 c53f3 | no | 26 | | |
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| Information: | | | | | | | |
| 5 | Foreign Reference | CN1611087.PDF | 1128767 cc39f77da31cc1cf3ccce50a7d3b732de0d 21d7 | no | 23 | | |
| Warnings: | | | | | | | |
| Information: | | | | | | | |
| 6 | Foreign Reference | CN2478292.PDF | 20990 7a3c13a0947247c9d016ab8829d313b3144 53c6e | no | 1 | | |
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| 7 | Foreign Reference | WO2005081852.PDF | 3853166 66ef5c197bf9c5014c0c84ad5425c4562090 57ee | no | 75 | | |
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| 8 | Foreign Reference | WO2005083996.PDF | 2266484 3b7683c8c90d7790676171cc8f2e8b38cb3 b118f | no | 41 | | |
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| 9 | Foreign Reference | WO2007002499.PDF | 2779246 50a9dd5053cc1be29488045e2ef28ff8d51eb398 | no | 55 |
| Warnings: | | | | | |
| Information: | | | | | |
| 10 | Foreign Reference | WO2007044972.PDF | 3363558 4cfe05a3fc3defee70fefeffc52a334f6ddfe18 | no | 81 |
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| Information: | | | | | |
| 11 | Foreign Reference | WO2007070837.PDF | 1578168 4c20a5589a6c1c6151f3dea180d2fd551f86606 | no | 33 |
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| Information: | | | | | |
| 12 | Foreign Reference | WO2007092908.PDF | 2491831 79ccfd7603fc03e1dc28361686f8f443dd1ab4 | no | 57 |
| Warnings: | | | | | |
| Information: | | | | | |
| 13 | Foreign Reference | WO2008042989.PDF | 1786781 9d31ea4fc9db1db4d851627a1fb0e80c93e9b117 | no | 44 |
| Warnings: | | | | | |
| Information: | | | | | |
| 14 | Foreign Reference | WO2008086320.PDF | 2435164 185c96ecfd2339fa599118240e9327de22613a8c | no | 49 |
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| Information: | | | | | |
| 15 | Foreign Reference | WO2008128119.PDF | 951468 4007bd995aba735670a75fdc3f8a3707a38caa0 | no | 22 |
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